

Mail Centres / Hubs / Delivery Offices

ACTION NOW

**For immediate
cascade:**

CPC (2019) 006

**Subject: URGENT: Suspect
Packages & IEDs**

This Action Flash is for the immediate attention of and action where appropriate by RDC, VOC, MC Shift Managers and Delivery Office Managers.

This communication must be handed to the senior manager on duty who will be responsible for ensuring the information is cascaded immediately to all managers on duty as necessary, within processing & distribution functions. Any instructions contained in this Action Flash are mandatory and must be completed where appropriate, by all units.

- The Police have today reported that the "Real IRA" claimed responsibility for sending the suspect packages containing small improvised explosive devices last week
- Based on the claim made by this Dissident Republican Group, there may be further items in the postal system, or being returned to sender
- The key messages and descriptions below remain valid and staff should remain vigilant and report suspicions if any similar parcels are discovered.

The briefing advice given in Actionflash (2019) 005 remains in place and is copied below for ease of reference.

Briefing Note - Key message

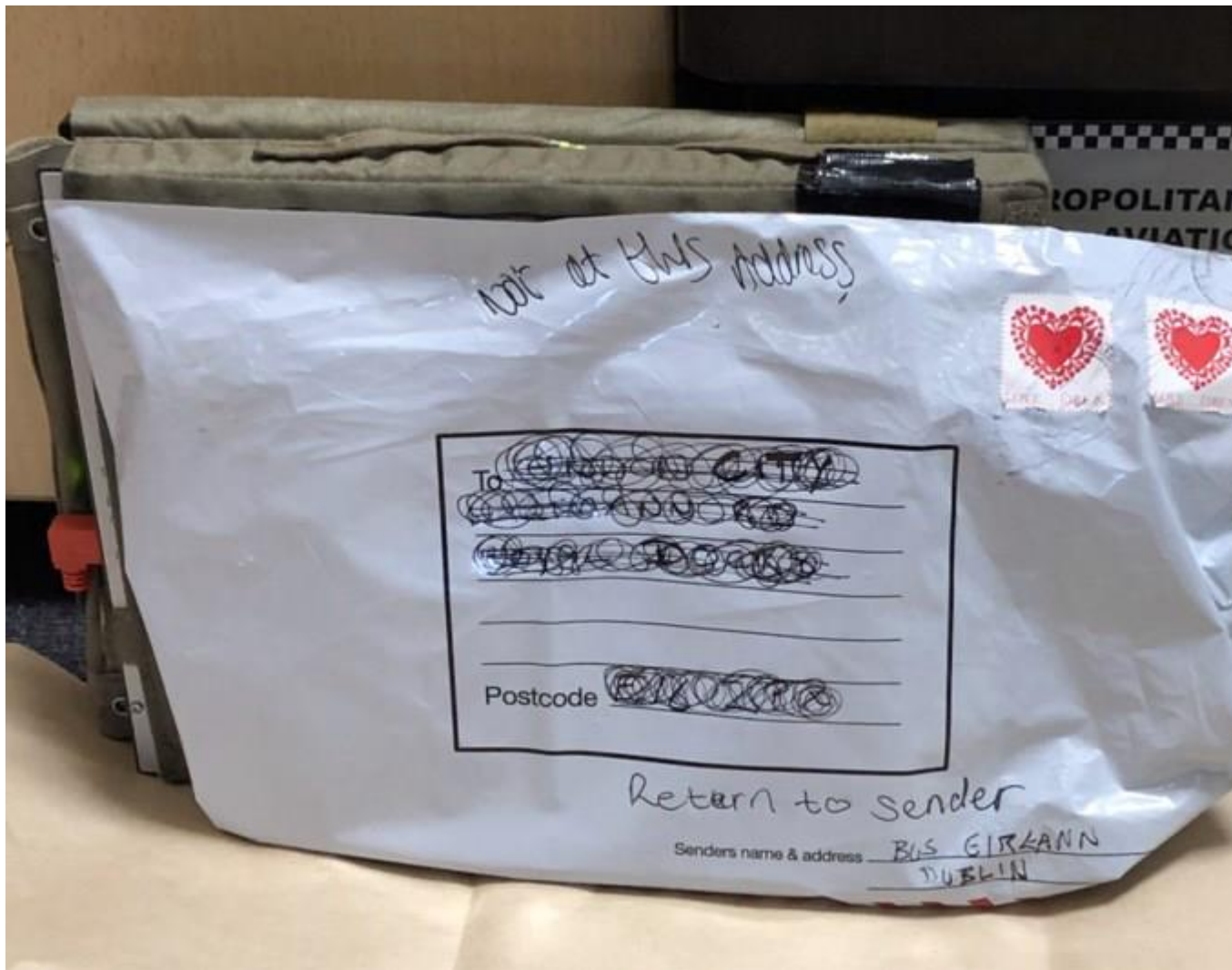
Police are investigating three small improvised explosive devices which have been sent in the mail, addressed to transport hubs including airports and a train station. A small fire was started when one of these packages was opened.

The packages are described as having an **A4 sized** white outer plastic postal bag with a handwritten address. They are addressed to the transport hub and have two postal stamps with a heart motif. Inside the postal bag is a yellow/brown A5 Jiffy bag

Images of the packaging that the devices were contained in are shown below:







We are working closely with the Police.

Therefore, please remain vigilant at all times. The characteristics of the packages found so far are:

- Contained in a white self-sealing **A4** plastic/polylope envelopes

- Bearing two x Euro 1 Republic of Ireland (AnPost) postage stamps and cancellation marks
- The address was handwritten in block capital letters in black ink
- The addresses were transport hub related (Heathrow airport, London City Airport and Waterloo Rail station **and a University**)

If you do discover a suspicious item matching this description, follow the Royal Mail Stay Calm guidelines for managing suspect parcels

<http://staycalm.online/on-site/incident/suspect-items/>

- Contact CPC on **0345 266 1060**
- Ensure the item has been set down carefully on the nearest flat surface – the floor will do.
- Do not try to cover it or put it in a bag. Do not bend, squeeze, flex or pinch the item.
- Warn people in the immediate vicinity that a suspect package has been found and that you are in the process of determining if there is any danger.
- Alert your manager who will call the police and advise you on next steps

The Police will keep us informed of any further developments in their investigations and we are continuing to work with the authorities to protect against further items entering the Royal Mail pipeline.

For any issues or further information please contact:-

Mike Broderick
Team Leader
Central Postal Control (0345 266 1060)
Date Issued: 06 03 2019
Time Issued: 21:45